



## **Honeywell Software Download Manager**

### **How to Download Software**

## What is Electronic Software Download?

HPS provide great support to customers by delivering the required software electronically. The software delivery process is enhanced and made to download the ordered software through electronic media. This enables our customer to get the software delivery on time and also allows software download multiple times, if required.

The software downloads are facilitated for the customers through Honeywell Process solutions portal.

## Honeywell Software Download Process Prerequisites

Honeywell validates your registration details like account mentioned on registration before supporting the download process to make the software download process quick and reliable. Below are the basic criteria that should be fulfilled to process for Honeywell software download:

1. You should be the customer / affiliate/ employee /channel partner of Honeywell with valid account created for you.
2. You should have valid email Id mapped to your account.
3. Order for product software should have been placed to Honeywell order management team and processed.
4. You should have received a mail from Honeywell order management team with a link to login for downloading the software.

In case you have a valid account with Honeywell and still facing any difficulties in downloading the software that you have ordered, send an email to [hpsweb@honeywell.com](mailto:hpsweb@honeywell.com)

## Honeywell Software Download Manager UI

The Honeywell Software Download Manager User Interface shows the file downloads and information about your downloads in a number of columns. The standard toolbar above the download list helps you manage your downloads. When the application is minimized, notifications about your downloads are displayed in the notification area.

The screenshot shows the Honeywell Software Download Manager window. The window title is "Honeywell Software Download Manager". Below the title bar is a toolbar with buttons for Start, Pause, Remove, Settings, and Help. A message reads: "In Case of Failed Integrity Check Please contact Honeywell Process Web team at [hpsweb@honeywell.com](mailto:hpsweb@honeywell.com)".

File	Size	Status	Progress	Downloaded	Time Remaining	Integrity Check
CM_EXP500.1-98.6_ESM_DVD_R2...	2.14 GB	Downloading	23%	505.67 MB	00:20:38	Not Initiated
51155281(2).iso	3.58 GB	Downloading	13%	477.78 MB	00:41:27	Not Initiated
Scout Suite OperTune F321 Rev2 5...	0 b	Awaiting Downl...	0%	0 b	?	Not Initiated
HMIWEBSPR500.1-HMI Web Soluti...	0 b	Awaiting Downl...	0%	0 b	?	Not Initiated
51154497revG.pdf	0 b	Awaiting Downl...	0%	0 b	?	Not Initiated

At the bottom of the window, the download rate is shown as "Rate: 2704.27 kbps" and the version as "Version : 2.0.2".

The legend on the right side of the image maps UI elements to their functions:

- S**: Start the selected Download from the list
- P**: Pause the selected Download from the list
- R**: Remove the selected Download from the list
- SE**: Configure the download location/ path
- H**: Help Documentation
- ST**: Status of the download
  - Downloading
  - Pause
  - Awaiting for download
  - Completed
- I**: Integrity Check
- PG**: Progress of Download
- DS**: Downloaded Size
- TR**: Time remaining to complete download
- RD**: Rate of download speed
- V**: Version Of Download Manager

The table below describes the Honeywell Software Download Manager window's columns.

Column	Description
<b>File</b>	The name of the file to be downloaded is displayed in this column. The most recent download is shown first.
<b>Size</b>	Displays actual size of the file at source location.
<b>Status</b>	Shows the current state of the file downloading.
<b>Progress</b>	Shows a progress bar that indicates the progress of the download.
<b>Downloaded</b>	Shows the size of the file downloaded to your machine.
<b>Time Remaining</b>	Shows the time needed to complete the download.
<b>Integrity Check</b>	Checks the integrity of the software and shows the status as (Passed/ Failed) finally. <i>Passed : The integrity is maintained the software can be installed</i> <i>Failed : The software failed the integrity, this cannot be used for installation</i>

## Download Status Indicators

The download status is displayed in the **Status** column. The table below describes the different status that the Download Manager displays

Status	Description
Downloading	This status indicates that the file is being downloaded from source location. When the file is currently downloading the Progress column displays the % completion, the Downloaded column indicates the size of the file downloaded to your machine and Time Remaining column shows the estimated time remaining for the download to be completed.
Paused	Indicates that the file download is paused or suspended manually. See the Resuming Downloads topic for information on how to resume suspended downloads.
Completed	The download has completed. Once completed, the file is available in the chosen download location. If the location is not set, you will find the file in the system default location. Click on <b>Settings</b> to know your default location.
Awaiting for download	Current file is in queue and awaiting download
Paused – Connectivity error	<p>Indicates that the file download is currently suspended by the system due to technical connectivity issues in connecting the source location. Possible reasons for connectivity issue:</p> <ul style="list-style-type: none"> <li>• No Internet connectivity or inadequate bandwidth for download</li> <li>• Any other network related or internet connectivity issues</li> <li>• Proxy authentication is required</li> </ul> <p>Note: You are not required to do anything in case you are facing any of the network related issue and system will automatically resume the download once connectivity is established. However in case you are facing this issue continuously, check <a href="#">Troubleshooting the errors</a> section for more information.</p>
Preparing	The Honeywell Software Download Manager is establishing a connection to the download source location
Connecting	

## How to download Honeywell Software?

The mail received from Honeywell order management will have the details of the product software you have ordered along with MSID (the agreement ID you had with Honeywell). Here are the steps to follow the software download:

1. Click on **Login** in the mail you have received from Honeywell Order Management team which will take you to HoneywellProcess.com portal

**Honeywell**

**Order Information**

External PO#/SVC#/Proj#	This will be entered manually
Internal PO#/SVC#/Proj#	454135
SWID	SW-14-07603
Master Level Asset #	M10649-EX02

Dear Customer,  
Thank you for your Order. Download your ordered software in **One Easy Step**.

**Login**

- Login to view the download page
- For new users register first and then login

**Need Help?**

- [How to register?](#)
- [Visit FAQs](#)
- [How to download?](#)

2. Once on HoneywellProcess.com portal, if you are registered user, enter your user credentials in **Login** section. Else, if you are a new user, you need to register on the HoneywellProcess.com portal by clicking on **Register** option. To know more about HoneywellProcess.com registration process [Click here](#)

## Honeywell

Search Explore & Training

[HOME](#) [EXPLORE](#) [SUPPORT](#) [TRAINING](#) [MY ACCOUNT](#)

You have attempted to access My Account. This area is available only to users who log into our site. If you have an account, please provide your username and password below. If you do not have an account, we invite you to register on our site.

Username:

Password:

[Forgot your password?](#)  
[Forgot your username?](#)  
[Need to change your password?](#)

**Login**

**New to HPS?**

Welcome to the Honeywell Process Solutions website. If you have not already registered on this site, we encourage you to do so now. The new site offers entitled content to site visitors based on the relationship the visitor has with Honeywell.

- Registered site users are entitled to technical specifications in the Explore section of our site.
- Registered customers can see details in the Support and My Account sections about installed products and service contract entitlements.
- Registered Channel Partners will be granted access to all the benefits of our new Channel Partner portal.

**Register**

3. On login you will see the **Honeywell Software Download page**.

Following section Honeywell Software Download page takes you through the next steps for downloading the software you have ordered for.

## Honeywell Software Download Page

### Step 1 Checking administrative access

The software download process is supported using Honeywell Software Download Manager only. Hence, Honeywell Software Download Manager has to be installed on your computer. The installation of Honeywell Software Download Manager requires administrative access to your computer. In case you are not able to make out whether you have administrative privileges on your computer follow the link: [How to check Admin Rights?](#)

Welcome ! Your ordered software(s) are ready for download.

- 1 Do you have Admin Rights ?  Yes  No (Note:This feature will be coming soon...)  
[How to check Admin Rights ?](#)

Click on **Yes** if you have administrative rights on your computer which will bring up the further steps that you need to follow.

Welcome ! Your ordered software(s) are ready for download.

- 1 Do you wish to use the Download Manager to download the software?  Yes  No (This feature is coming soon to support browser download)  
Using the Download Manager would speed up the download time. However you will need to have admin rights. [How to check Admin Rights?](#)
- 2 Download and install the [Download Manager](#) . If you already have the latest download manager version (2.0) you can proceed to step 3.  
[How to download?](#)  
Note :Download Manager works only with IE ,Firefox and Chrome
- 3 Start downloading your software by selecting the checkboxes and click on Download button to download your software.

## Step 2 Installing the Honeywell Software Download Manager

Note: In case you already have the Honeywell Software Download Manager installed on your computer you can skip this step and proceed to Step 3.

To install the Honeywell Software Download Manager, do the following:

1. Click on **Download Manager** in Step 2 on the Honeywell Software download page. It will save the Honeywell Software Download Manager setup to **Downloads** folder in your computer.
2. **Open** the setup file and follow the steps to install as guided in screen shots below.

**Note: The installation of Honeywell Software Download Manager requires you to have administrative access on your computer.**

Here are the screens that you would be noticing while installing it.

The screenshot shows the 'Honeywell Software Download - Installer' window. At the top, it states: 'A Zip file Name HoneywellSoftwareDownlaoderSetup will be downloaded to "Downloads folder on the client system'.

Name	Type	Compressed size	Password ...	Size	Ratio	Date modified
HoneywellSoftwareDownlaoderSetup.msi	Windows Installer Package	485 KB	No	2,104 KB	77%	4/1/2015 3:46 PM

Below the table, an arrow points to the text: 'Install by double Clicking on Exe file'.

On the left, a 'Short Cut Icon gets created in client Desktop' is shown with a 'Honeywell Software...' icon.

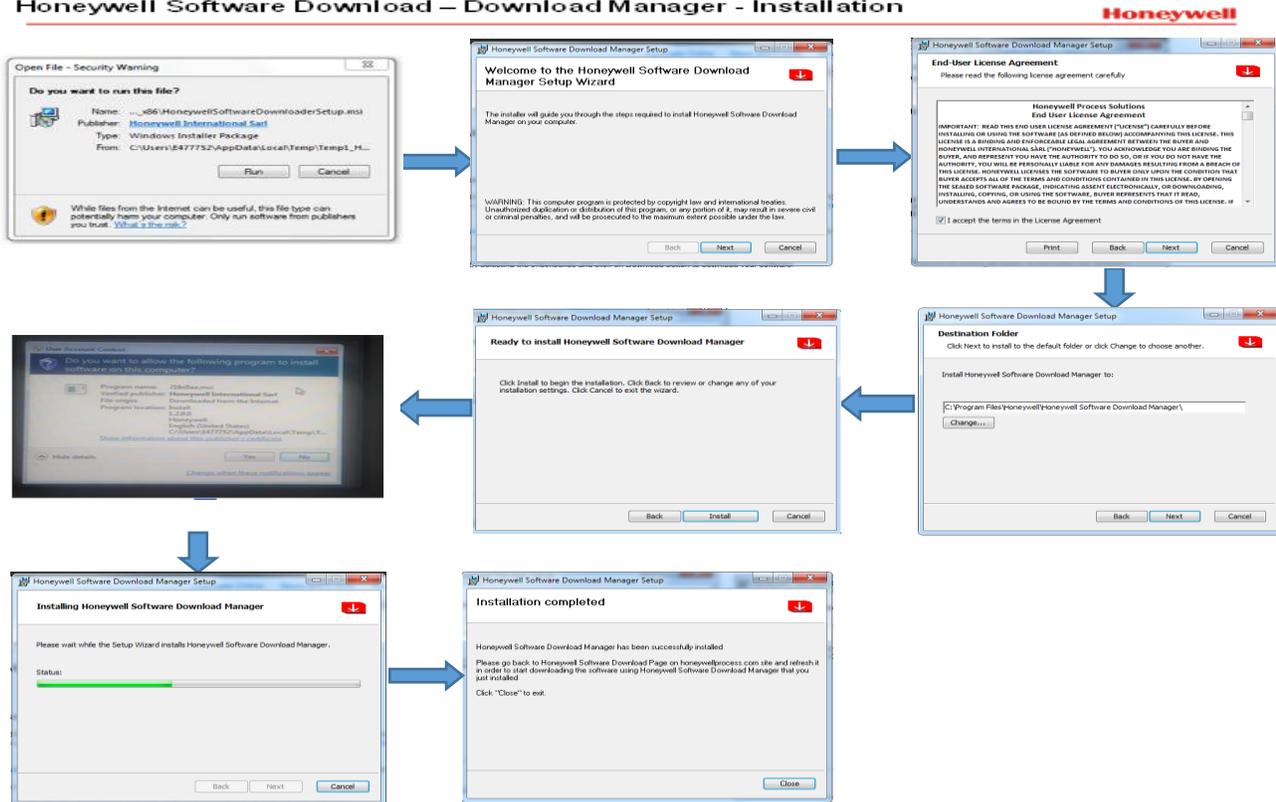
On the right, a file explorer window shows the file structure created under 'Program files/Honeywell/Honeywell Software Download Manager'. The files listed are:

Name	File modified	Type	Size
HoneywellSoftwareDownlaoderApp.exe	4/1/2015 3:46 PM	Application	891 KB
HoneywellSoftwareDownlaoderApp.exe.config	4/1/2015 3:46 PM	Application Extension	4 KB
HoneywellSoftwareDownlaoderSetup.msi	4/1/2015 3:46 PM	Application Extension	2,104 KB
HoneywellSoftwareDownlaoderSetup.msi	4/1/2015 3:46 PM	Application Extension	485 KB
HoneywellSoftwareDownlaoderSetup.exe	4/1/2015 3:46 PM	Application Extension	2,104 KB
HoneywellSoftwareDownlaoderSetup.exe.config	4/1/2015 3:46 PM	Application Extension	4 KB
HoneywellSoftwareDownlaoderSetup.exe	4/1/2015 3:46 PM	Application Extension	2,104 KB
HoneywellSoftwareDownlaoderSetup.exe.config	4/1/2015 3:46 PM	Application Extension	4 KB
HoneywellSoftwareDownlaoderSetup.exe	4/1/2015 3:46 PM	Application Extension	2,104 KB
HoneywellSoftwareDownlaoderSetup.exe.config	4/1/2015 3:46 PM	Application Extension	4 KB

A black box at the bottom of the screenshot contains the text: 'File Structure created under "Program files/Honeywell/Honeywell Software Download Manager'.

(Additional reference while installing the Honeywell Software Download Manager)

## Honeywell Software Download – Download Manager - Installation



Honeywell Software Download Manager shortcut will be placed on your desktop after the installation.



**Note:** After completing the installation of Honeywell Software Download Manager, go back to Honeywell Software download page and refresh it to get the links to start downloading the software. Although there is no restriction to use specific browser, Honeywell Software Download Manager is well supported using **Internet explorer, Chrome or Firefox** when you have limited administrative rights on your computer. You can refer the section for support on using Honeywell Software Download Manager Internet explorer, Chrome or Firefox.

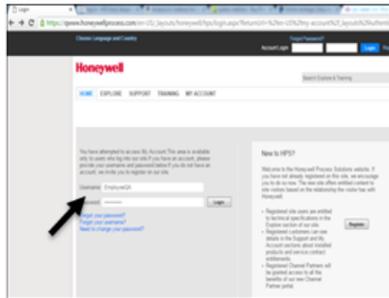
## Step 3 Downloading the software

In Honeywell Software download page select the software that you wish to download by clicking on the check boxes and click on **Download** at the bottom of the list.

This will invoke Honeywell Software Download Manager automatically and will start the downloading for you.



## Google Chrome

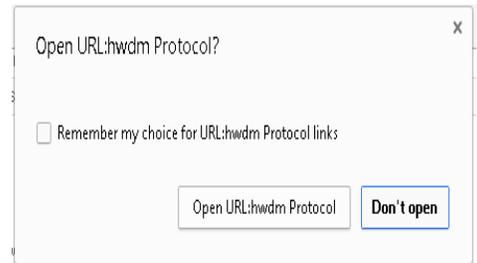
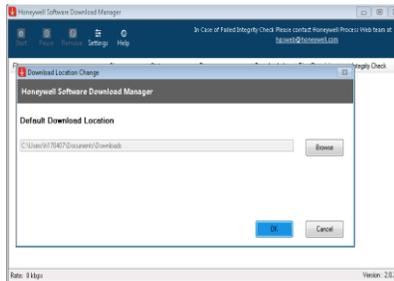
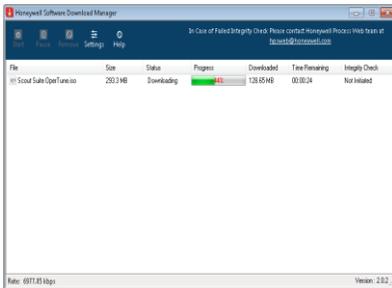


Welcome! Your ordered software(s) are ready for download.

- Do you wish to use the Download Manager to download the software?  Yes  No (This feature is coming soon to support browser download) Using the Download Manager would speed up the download time. However you will need to have admin rights. [How to check Admin Rights?](#)
- How to download?  
 Download and install the Download Manager. If you already have the latest download manager version (2.0) you can proceed to step 3.  
 Note: Download Manager works only with IE, Firefox and Chrome.
- Start downloading your software by selecting the checkboxes and click on Download button to download your software.

Product Name	Product Description	Size	Remaining Downloads	File Description	Software
07400400	BODY HOUSING Assy, AIR TEMP SENS, AIR GAP SWGR	7.1 GB	2	Software 1	<input type="checkbox"/>
		5.1 GB	2	Software 2	<input type="checkbox"/>
		4 GB	2	Software 3	<input type="checkbox"/>
		2 GB	2	Software 4	<input type="checkbox"/>
07400500	BASE HOUSING Assy, AIR TEMP SENS, AIR GAP SWGR, JACO	728.4 MB	2	Software 1	<input type="checkbox"/>
		303.2 MB	2	Software 2	<input checked="" type="checkbox"/>
		509.2 MB	2	Software 3	<input type="checkbox"/>
		-	2	N/A	<input type="checkbox"/>
07401200	COVER HEAD COVER, GUARDIANIC HEAD	954.4 MB	0	Software 1	<input type="checkbox"/>
		60.1 MB	0	Software 2	<input type="checkbox"/>
		129.0 MB	5	Software 3	<input type="checkbox"/>

For any assistance please contact the [HPV Web Support](#)



## FireFox

