## LSS Programs

<table>
<thead>
<tr>
<th>Tool</th>
<th>What is it?</th>
<th>What is its purpose?</th>
<th>Customer Value</th>
<th>Data Capture</th>
<th>Frequency</th>
<th>How are results displayed?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
<td></td>
<td>Snapshot</td>
<td>Live</td>
<td>Continuous</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>Other</td>
<td>Predefined</td>
<td>Scheduled Other</td>
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<td></td>
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<td></td>
<td></td>
<td>Other</td>
<td>How are results displayed?</td>
</tr>
<tr>
<td>Assurance 360</td>
<td>Assurance 360 services are multi-year cooperative service arrangements to maintain, support and optimize the performance of Honeywell control systems</td>
<td>Help ensure crucial tasks such as equipment and software monitoring and maintenance, change management, troubleshooting, upgrade installation and project implementation are done accurately and on time</td>
<td>Performance focused outcome-based deliverable commitments ensure continuous improvements that are aligned with users’ goals</td>
<td>X</td>
<td>X</td>
<td>Dashboard</td>
</tr>
<tr>
<td>Solution Enhancement Support Program</td>
<td>SESP is an annual site service contract that provides full support for Honeywell-installed assets and access to the latest software releases, in addition to making software updates available based on current product releases.</td>
<td>Enables users to enhance system capabilities on an ongoing basis and obtain support when required, while benefiting from preferred pricing and flexible funding options</td>
<td>Ensures that plant assets are properly managed and maintained</td>
<td>N/A</td>
<td>X</td>
<td>Multiple paths for support: GTAC, remote software patching, Kits &amp; Enhancement price discounts, annual audit report</td>
</tr>
<tr>
<td>Tool</td>
<td>What it is?</td>
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</tr>
<tr>
<td><strong>Industrial Control Systems Shield (ICS Shield)</strong></td>
<td>Operational Technology (OT) security management platform that offers multi-vendor, multi-site secure remote access, monitoring and support from a single operations center to protect industrial control systems and critical infrastructures against cyber attacks</td>
<td>ICS Shield secures remote field assets from a single security and operations center and automates the deployment and enforcement of plant-wide security policies while focusing on security essentials</td>
<td>Secure from cyber attack approach to multi-site access, data monitoring and support</td>
<td>X</td>
<td>X</td>
<td>Dashboard</td>
</tr>
<tr>
<td><strong>Managed Industrial Cyber Security Services (MSS)</strong></td>
<td>A fully managed remote service to help industrial companies reduce the risk and impact of cyber security-related disruptions and safely manage key elements of process control networks</td>
<td>HPS Cyber Security service contract to include patch and anti-virus automation, security and performance monitoring, activity and trend reporting, advanced monitoring and co-management, and secure access</td>
<td>Safe, Secure, Software deployment and patching co-management</td>
<td>X</td>
<td>X</td>
<td>Honeywell remote monitoring</td>
</tr>
<tr>
<td><strong>Cyber Security Risk Manager (RM)</strong></td>
<td>Real-time data collection and analytics software platform that continuously monitors devices on the process control network for indicators of cyber security risk that are prioritized and reported visually</td>
<td>Promote better decisions about cybersecurity and enables industrial operators to focus on the key risks to their enterprise</td>
<td>Manage Security/Risk</td>
<td>X</td>
<td>X</td>
<td>Dashboard</td>
</tr>
<tr>
<td><strong>Secure Media Exchange (SMX)</strong></td>
<td>Secure Media Exchange reduces cybersecurity risk and limits operational disruptions by monitoring, protecting, and logging use of removable media throughout industrial facilities.</td>
<td>SMX provides plant operators with control and visibility into the secure use of USB and removable media by personnel and contractors, reducing cyber risk to process control networks globally</td>
<td>Manage Security/Risk</td>
<td>X</td>
<td>X</td>
<td>SMX tablet screen</td>
</tr>
<tr>
<td><strong>Application Whitelisting (AWL)</strong></td>
<td>Software service that expands protection beyond anti-virus to assist in the prevention of industrial cyber-attacks by denying any applications that have not been previously identified as ‘non-malicious’</td>
<td>Prevents unapproved software/applications from running on the protected system, providing another layer of defense for process control systems</td>
<td>Minimize Security Risk</td>
<td>N/A</td>
<td>List updated by IT; no restriction for frequency</td>
<td>Dashboard</td>
</tr>
</tbody>
</table>
## Tools Matrix – System Tools

<table>
<thead>
<tr>
<th>Tool</th>
<th>What is it?</th>
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<tbody>
<tr>
<td>Experion Support and Maintenance</td>
<td>Provides configuration and installation support as well as system health monitoring and troubleshooting for Experion systems.</td>
<td>Supports Experion installation on physical and virtual machines</td>
<td>Manage Experion configuration</td>
<td>Snapshot</td>
<td>Live</td>
<td>Other</td>
</tr>
<tr>
<td>Experion Migration Assistant (EMA)</td>
<td>An online portal that assists Honeywell customers and employees to manage their Experion software migration projects through automatically assigned tasks for each step of the migration process</td>
<td>Single location for all interactions with Honeywell on an Experion Migration Project including online updating of scope definition form, download of data collection tool for Migrations and delivery of site specific migration work package. Honeywell Migrations COE team will assist customers wanting to perform an Experion PKS migration via a dedicated Migration COE engineer to support the project</td>
<td>Project Management Steps for Successful Software Migration</td>
<td>Web data entry</td>
<td>X</td>
<td>Dashboard via online portal</td>
</tr>
<tr>
<td>Field Device Manager (FDM)</td>
<td>Centralized asset management system for remote configuration and maintenance of smart field devices based on HART, PROFIBUS and Fieldbus Foundation protocols</td>
<td>Provides a detailed overview of installed hardware and software (asset inventory) to better manage risk, compliance and continuation of their system and plant.</td>
<td>Smart Field Device Configuration and Maintenance</td>
<td>X</td>
<td>X</td>
<td>Dashboard</td>
</tr>
<tr>
<td>Experion Backup and Restore (EBR)</td>
<td>Backup and recovery system that provides security against potential node failures due to viruses, failed applications, disk corruption, accidental deletion, natural calamities, and other hardware or software shutdowns</td>
<td>Allows for scheduled or on-demand backups of all nodes while running and provides full recovery to similar or dissimilar PC hardware in the event of a failure</td>
<td>Ensure Fast Restoration</td>
<td>X</td>
<td>X</td>
<td>Dashboard</td>
</tr>
</tbody>
</table>
## Tools Matrix

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<th>Predefined / Scheduled</th>
<th>Other</th>
<th>How are results displayed?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trace</td>
<td>Trace is a process control configuration documentation and change management solution</td>
<td>Capture and record configuration data to enable users to track changes, identify engineering anomalies, eliminate errors and accelerate project planning</td>
<td>System Configuration Management</td>
<td>X</td>
<td>Predefined, as little as 4-6 hours</td>
<td>Dashboard</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>System Performance Analyzer (SPA)</td>
<td>SPA monitors live performance of the control system and system performance parameters, availability and capacity and alert notifications</td>
<td>Monitor control system performance, provide alerts and recommended actions</td>
<td>Gain System Performance Insight</td>
<td>X</td>
<td>X</td>
<td>Dashboard</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Predictive SPA (P-SPA)</td>
<td>Predictive SPA is a premium offering aimed at predicting process control computing and network system failures that includes supervisory and application servers and works stations, controllers, gateways, and network devices ahead of time.</td>
<td>Provides provisions to benchmark the system performance and identify degradations with respect to the benchmark. It uses AI/ML techniques in detect common server, network and controller issues.</td>
<td>Predict, Act, Improved KPIs</td>
<td>X</td>
<td>X</td>
<td>Displayed to Premium Support Center personnel</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Integrated Automation Assessment (IAA)</td>
<td>Provides a complete and detailed system performance analysis of the health and performance and supportability of the automation infrastructure assessment</td>
<td>Provides for improved system reliability, corrective maintenance costs, enhanced automation system and operational performance, and better lifecycle planning</td>
<td>Audit, Focus Efforts for Stability</td>
<td>Snapshot + manual collection on site</td>
<td>1-time capture</td>
<td>Automated assessment output reviewed by a Honeywell expert delivering a report with results and recommendations</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>System Inventory Tool (SIT)</td>
<td>The System Inventory Tool and Portal collects TPS and Experion PKS asset information at the system level, offering comprehensive overviews of installed hardware and software assets</td>
<td>Used for online contract renewals, migrations, and by GTAC for accurate estimates for upgrades and expansions, SESP, and to find obsolete items and prioritize investments</td>
<td>Clarify Specifics and better manage Installed Base</td>
<td>X</td>
<td>Predefined, minimum every 8 weeks</td>
<td>Honeywell online portal</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preventive Maintenance Tool (PM Tool)</td>
<td>Service offered with Honeywell service contracts and used by Honeywell technicians to view maintenance and service records</td>
<td>Preserve system reliability by servicing system components and optimizing software performance before they cause system problems</td>
<td>Maintenance management and compliance</td>
<td>N/A</td>
<td>X</td>
<td>Honeywell use only</td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

*Tools Matrix*
Assurance 360 – (A360)

Overview

Assurance 360 services are multi-year cooperative service arrangements to maintain, support and optimize the performance of Honeywell control systems, regardless of the industry or size of operations. A360 offers an Optima and Performa package to provide different levels of support to our customers.

Value

• Performance focused outcome-based deliverable commitments ensure continuous improvements that are aligned with users' goals
• Maximize ROI by enhancing operator effectiveness through advanced alarm management and improving plant performance via effective loop tuning
• Minimize total cost of ownership: up to 20% total cost savings by reducing third-party service or not staffing to the levels users once did
• Expert services to carry out complete delivery, to augment users' workforce and competencies or to provide remote-only surveillance and support
• Honeywell addresses automation issues so the users can focus on their operations
• Technology Road Mapping that optimizes refresh schedules to decrease cost, accommodate operational constraints and ensure ongoing supportability
• Automation Master Planning to identify opportunities to provide business benefit.
• Overview presentation
Solution Enhancement Support Program – (SESP)

Overview
Solution Enhancement Support Program is an annual site service contract that enables users to enhance system capabilities on an ongoing basis and obtain support when required, while benefitting from preferred pricing and flexible funding options. The program is available in four bundled options, each customized to address users’ specific automation requirements:

- Value Remote Plus: Provides proactive and reliable support to identify, diagnose and resolve system problems
- Value Plus: Provides immediate access to experts, resulting in decreased cost to resolve performance problems
- Software Flex: Provides unlimited access to latest software releases
- Support Flex: Provides immediate assured access to experts, enabling problem identification, diagnosis and resolution

Value
SESP ensures that plant assets are properly managed and maintained, which can have enormous impact on productivity and profits. It offers significant cost benefits, hardware and software support as well as access to technical experts for uninterrupted production and improved operational performance.
Industrial Control Systems Shield – (ICS Shield)

**Overview**

Honeywell ICS Shield is an Operational Technology (OT) security management platform that offers multi-vendor, multi-site secure remote access, monitoring and support from a single operations center to protect industrial control systems and critical infrastructures against cyber attacks.

ICS Shield is delivered via 3 software bundles:

- **Essential**
  - Discover and Connect with Secure Remote Access
    - Secure remote access
    - Encrypted two-factor authentication
    - Password vault
    - Complete auditing, reporting & video playback
    - Initial asset discovery (optional software/service)

- **Enhanced**
  - Protect with Security Patching and Data Transfer
    - Includes Essential Bundle capabilities plus following:
      - Secure file distribution & data transfer
      - Patching
      - Log collection

- **Premium**
  - Elevate Protection with Security Monitoring & Scanning
    - Includes Enhanced Bundle capabilities plus following:
      - Continuous active asset auto discovery (passive discovery is available option)
      - Reporting / alerting
      - Active monitoring
      - Vulnerability scanning
      - Compliance checking

**Value**

- Secure remote access
- Secure file transfer
- Automated patch and AV updates
- Asset discovery
- Performance/health monitoring
- Compliance reporting
Managed Industrial Cyber Security Services – (MSS)

Overview

MSS Patching & Anti-virus is offered by HPS Cyber Security as part of a security service contract offered to securely deliver qualified anti-virus signature updates, as well as Microsoft OS, Adobe and Experion patches to each customer site. Patches and anti-virus signature updates are provided via a secure customer-authorized remote access to Honeywell resources in one of Honeywell’s three Security Service Centers located in Houston, Bucharest, and Singapore. This service is available to all LSS projects, PAS projects and all other FX2 offerings.

Value
• Increased cyber resilience - improves operating system security, robustness and stability to reduce the risk of downtime
• Expedited risk mitigation - remote service from experts expands resources to ensure ongoing security work is accurately completed
• Improved recovery time - on-call expertise delivers technical guidance as new ICS vulnerabilities are uncovered
• Better safety record - fewer service people on site reduces safety incidents and maintenance costs
• Continuous monitoring
• Alert/Situational awareness
**Industrial Cyber Security Risk Manager – (Risk Manager)**

**Overview**
Honeywell Cyber Security Risk Manager real-time data collection and analytics software platform that continuously monitors the process control system for indicators of cyber security risk.

Runs on Honeywell and non-Honeywell control automation systems and integrates with enterprise security platforms such as Security Information and Event Management systems (SIEMs) as well as leading network and endpoint security products.

- Translates complex indicators of vulnerabilities and threats into metrics that can be used to prioritize resources and workflow
- Performs 'low-impact' discovery and monitoring of assets without disrupting plant operations or causing network delays
- Tracks risk over time and generates reports based on historical analytics.

**Value**
- Real-time data collection and analytics platform that continuously monitors for indicators of cyber security risk
- Proactively identifies vulnerabilities and threats that could impact the Industrial Control System
- Provides extensive industrial security visibility by monitoring network and system devices, network traffic, and rogue devices
- Reduces reliance on cyber security expertise through easy-to-use interface and actionable remediation guidance
- Works with non-Honeywell systems—vendor neutral technology
- Designed for industrial operations—low impact technology that won’t disrupt plant operations or cause network delays
Secure Media Exchange – (SMX)

Overview
Secure Media Exchange reduces cyber security risk and limits operational disruptions by monitoring, protecting, and logging use of removable media throughout industrial facilities.

Value
- Provides plant operators with unprecedented control and visibility into the secure use of USB and removable media
- Reduces cyber risk to process control networks
- Provides the latest in advanced threat detection capabilities to critical infrastructures and manufacturing facilities
- Reduces site disruptions caused by malware and other security threats transmitted via USB
- Reduces the risk of malicious exploitation of USB ports by monitoring and controlling removable media use throughout the plant
- Enforces security policy by disabling unchecked devices
Application Whitelisting and Device Control Service – (AWL)

Overview
Honeywell Application Whitelisting (AWL) is a software service provided under Honeywell Cyber Security’s Endpoint Protection product portfolio suite and expands protection beyond anti-virus to allow access to only approved applications, and is custom configured, validated, tested and qualified based on user requirements.

AWL assists in the prevention of industrial cyber-attacks by denying any applications that have not been previously identified as non-malicious. The basic concept is to permit only trusted, known files to execute, rather than to block malicious code and activity.

Application Whitelisting contrasts with Device Control, which regulates access to removable devices and network resources such as USB-connected devices, Bluetooth devices, recordable CDs, DVDs and plug-and-play devices. Device Control software, which is executed on the end node, manages and controls data transfers from all desktops and laptops even when not connected to a corporate network.

Value
• Mitigates unauthorized or malicious software
• Enables only trusted applications to run on process control networks
• Protects by denying any applications that have not been previously identified as non-malicious
• Protects against Advanced Persistent Threats (APTs)
• Automates Exception Management process
• Eliminates time-consuming signature updates and list management
• Allows users to reduce administration of labor intensive whitelist for servers, stations and removable devices and allocating focus on operational efficiency
Experion Support and Maintenance – (ESM)

Overview
Experion Support and Maintenance (ESM) provides configuration and installation support as well as system health monitoring and troubleshooting for Experion systems. ESM consists of Installation Builder and Diagnostic Studio.

*Installation Builder* is an application that supports automated installation and configuration for Experion node types. Use the Installation Builder to enter node configuration data, manage node definitions and generate files to facilitate automated installations.

*Diagnostic Studio* provides system diagnostics and configuration analysis for Experion. The Diagnostic Studio supports detection and troubleshooting, thus providing the ability to quickly correct Experion software, node configuration and network related problems. It consists of the following primary components.

- System health monitoring
- Diagnostic tests

Value
- Supports Experion installation on physical and virtual machines
- Experion installation time is considerably reduced
- Experion can be installed on multiple nodes simultaneously without further intervention
- Maintain multiple node definitions
- Quickly correct Experion software, node configuration and network related problems
Experion Migration Assistant – (EMA)

Overview
Online customer accessible portal integrated into www.honeywellprocess.com that downloads scripts to the customer’s system and performs a scan to determine the readiness of the migration
• Four tools to download
  • Pre-migration Data Aggregator
  • Migration Packet
  • Definition Form Offline Tool
  • Definition Form

Value
• Single location for all interactions with Honeywell for Experion On Process Migration
• Allows 24/7 user updates and easy migration request (SR) generation for Migration Center of Excellence (CoE) review and escalation to GTAC
• Dashboard for status of all your migration projects
• Single Tool does all pre-migration readiness data collection in one go

![Experion Migration Assistant](image-url)
Field Device Manager – (FDM)

Overview
Designed for plant instrument engineers, technicians and maintenance personnel, Honeywell’s Field Device Manager (FDM) is a centralized asset management system for remote configuration and maintenance of smart field devices based on HART, PROFIBUS and Fieldbus Foundation protocols through an intuitive user interface.

FDM supports a large number of devices through FDM clients connected to multiple, distributed FDM servers on both Experion and non-Experion networks.

Value
With complete command and control of all instruments through the plant, FDM saves time by greatly reducing the number of field trips that would otherwise be required. By simplifying and reducing effort normally involved in plant debugging, FDM improves overall asset effectiveness. FDM provides a detailed overview of their installed hardware and software (asset inventory) to better manage risk, compliance and continuation of their system and plant.

• Versatility - Supports all parameters and methods supported by smart instruments, contributing to better efficiency, higher productivity and simpler troubleshooting.
• Accessibility - Provides full access to device parameters, configuration and diagnosis procedures. Effective diagnostic information helps improve maintenance prioritization and plant reliability.
• Predictability - FDM helps predict problems early by unlocking the power of smart instrumentation and making it available to plant personnel. It mitigates plant incidents and trips by preventing unplanned instrument failures.
Experion Backup and Restore – (EBR)

Overview
Experion Backup and Restore (EBR) is a backup and recovery system that provides security against potential node failures due to viruses, failed applications, disk corruption, accidental deletion, natural calamities, and other hardware or software shutdowns. The backup and recovery system backs up the operating system, applications, service packs, and all configuration data.

Experion Backup and Restore enables users to backup operational physical nodes and virtual machines online, allowing rapid restoration in the event of a disaster.

Value
EBR provides rapid restore via a bootable DVD to allow you to recreate the node and get it going quickly. Recovery times are typically less than an hour. EBR supports:

- Creating point-in-time backup images of the Experion node hard drive(s) while the node is operational.
- Rapidly restoring hard drives of Experion nodes which are repaired or replaced with new hardware.
- File/Folder Recovery - Copying/restoring files and/or folders from a specific backup.
- Disaster Recovery Backup – planned or on-demand backups
- Disaster Recovery – after failure of a Honeywell node, a user can restore complete data in the hard drive of the node so that a substantially identical repaired/replacement node behaves like the backed up node at the time it was backed up.
- Virtualization – EBR agent for VMware vSphere ESX(i) enables backup and recovery of ESX(i) virtual machines without installing agents into the Virtual nodes.
Trace

Overview
Honeywell Trace is a process control configuration documentation and change management solution.

Trace captures and records configuration data to enable users to track changes, identify engineering anomalies, eliminate errors and accelerate project planning. Trace provides critical data that lets you know why, when, and what actions were taken and how those actions compare to those in the past.

Users can quickly retrieve, analyze and compare time-stamped snapshots to identify configuration issues, assess performance impacts or identify and assign hardware status.

Value
• Accelerate trouble-shooting
• Identify configuration defects and anomalies
• View system health
• Comply with control system configuration change management requirements
• Record configuration changes
• Network and hardware topology views
• Performance reporting to see configuration change impacts
• Up to 80% reduction in manual troubleshooting
• 300% faster data collection
• 33% lower quality assurance project activities
• Supports disaster recovery
• Improve auditing and regulatory compliance
System Performance Analyzer (SPA)

Overview
SPA provides the feature offered in A360, Trace Gold and SESP VRP that monitors live performance of the control system and system performance parameters, availability and capacity and alert notifications. SPA’s interactive dashboard provides performance information at a glance and drill down capabilities to assess alerts and provide recommended actions.

• Customer can easily see what node has caused an alert and see which nodes are affected by the issue.
• Email alerts received by the customer provide the information necessary to address the problem.
• Customers can get reports on demand for date ranges and parameters of their choosing.

Value
Honeywell is in a unique position to offer differentiated value. Off-the-shelf tools are good at monitoring general Ethernet based networks; but, they have significant limitations while monitoring control system networks. This is where Honeywell has a competitive advantage because of our unique access to the process control network.

• SPA provides more frequent, more comprehensive data collection
• Is the data collector used by Predictive Data Analytics (PDA)
• Interactive dashboard
• Better user experience
• Actionable, Intelligent alerts
Overview
Predictive SPA is a premium offering only for A360 customers and is used by Honeywell’s Premium Support Center. Predictive SPA is a data analytics based solution for predicting control system anomalies that could lead to control system component failures and/or performance degradation. Predictive Data Analytics carries out the data analytics on a remote secured cloud platform and relies on system performance analyzer (software for on-premise performance monitoring) for collecting the data that is required for its analysis.

Predictive data analytics solution has plans to expand from its current focus on Server/Workstation nodes and Control Network to some of the following control sub-systems in future-
• L1 level hardware health monitoring (e.g. power supplies used for controller / IO cabinets)
• L2 level hardware health monitoring (e.g. Dell Hard disk drive monitoring)
• Field equipment health monitoring

Value
Higher availability of process under control
Fewer incidents related to control system
Moving towards a more optimal maintenance schedule
Integrated Automation Assessment – (IAA)

Overview
Honeywell Integrated Automation Assessment for Experion and TPS System owners provides a complete and detailed system performance analysis of the health, performance and supportability of the automation infrastructure assessment using data analytics, best practice benchmarking, and expert analysis, thus helping plants understand what their risks are, preventing system failures, and reducing lifecycle costs. Included with SESP Value Remote Plus and available standalone, automated assessment output is reviewed by a Honeywell expert who delivers a report with results and recommendations.

The audit covers evaluation of users’ Experion PKS and TPS distributed control systems (DCS) against best practices as well as assessment of process control loop performance and benchmarking of alarm systems.

Value
IAA provides for improved system reliability, corrective maintenance costs, enhanced automation system and operational performance, and better lifecycle planning by realizing a 5-10% lower lifecycle costs.

• System reliability improvements
  50% Failure Rate Reduction
  Decrease of 5% in corrective maintenance costs

• Improved process performance
  Control system - 10% increase in responsiveness
  Operational stability - 3% increase in throughput and yields

• Lifecycle planning
  Decrease of 10% lifecycle costs
System Inventory Tool – (SIT)

Overview
The System Inventory Tool (SIT) is a self-service tool that HPS customers install on their Experion PKS system to scan the inventory details of the entire system, including network, switches and associated nodes at predefined intervals. The inventory tool generates an inventory file that users upload to the www.honeywellprocess.com/support Support Portal to see their inventory details in a logical and graphical overview.

SIT is free for all customers, runs in the background and will not impact the control system performance.

After the customer uploads their SIT inventory file to the System Inventor Portal (SIP), the portal will display licensed software sourced from Honeywell, shipped hardware sourced from Honeywell, and inventoried assets (which is only viable by the customer and Honeywell account manager).

Value
A detailed overview of their installed hardware and software (asset inventory) to better manage risk, compliance and continuation of their system and plant.
• Supports online contract renewals
• Accurate estimates for upgrades and expansions
• Accurate SESP pricing
• Accurate info for GTAC
• Ability to find obsolete items and prioritise investments
Preventative Maintenance Tool Service – (PM Tool)

Overview
Honeywell PM Tool offers the ability to view maintenance and service records at your fingertips. PM Tool Mobile is tablet enabled for the Field Service Specialist (FSS), captures maintenance activities on-the-go, saves time and reduces errors, aids in rapid corrective action by the FSS, and data is displayed in easy to understand visuals.

The PM Tool is designed to preserve system reliability by servicing system components and optimizing software performance before they cause system problems.

PM Tool service is offered complimentary with Honeywell service contracts.

Value
• Supports shut-down planning
• Captures maintenance best-practices
• Provides standardized reporting
• Automates task planning and scheduling
• The PM Tool creates a “document trail” of all performed maintenance
• Allows users to see all work performed and the value this brings them
• PM Tool enables Honeywell service personnel to consistently deliver standardized, repeatable services
• The PM Tool contains optimum information on maintenance routines and frequency
• Enables immediate corrective action by Field Service Specialist because the tablet displays the last recorded value and graphical trend