

Support Choice for QCS



Honeywell's Support Choice for Quality Control Systems (QCS) is a Solutions Enhancement Support Program (SESP) that helps you manage the risks of system obsolescence while lowering your system lifecycle costs.

Honeywell is committed to helping you make the most of your process and quality control system investments, offering a broad range of services that provide support for the life of your system.

With computing technologies evolving faster and faster in the open systems environment, server and station hardware platforms become outdated in as little as three years due to hardware and operating system changes -- changes driven by the hardware and operating system vendors, supporting only a certain mix of hardware platform / operating system software compatibilities.

Until recently, your only option was to perform a complete migration of the QCS application software, servers and workstations simultaneously. This approach can involve a major database conversion project and is recommended when existing QCS application software releases are more than one release from current.

Support Choice for QCS offers a solution to managing obsolescence by enabling the efficient replacement of your older QCS servers and workstations with the latest computer technologies. This service employs a proven method that allows existing station application software to run in new station hardware platforms that have been certified for previous Windows-based versions. The result is a smooth transition of existing applications to new hardware with improved platform performance and reliability.

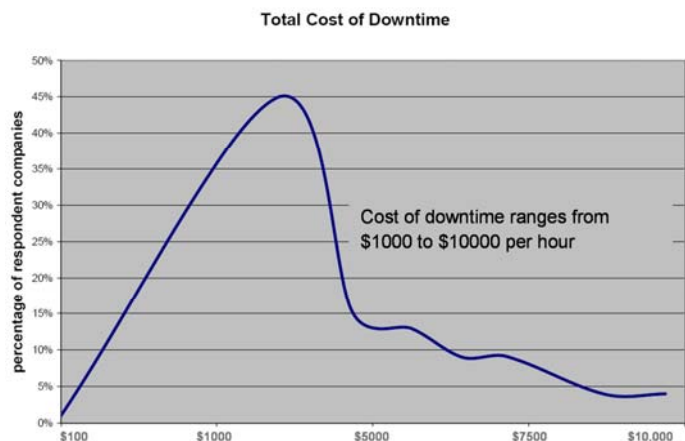
Support Choice for QCS Features

- Scheduled hardware upgrades for servers and workstations
- Reduced spare parts costs
- Scheduled operating system upgrades

- Improved business performance through proper selection and application of technology
- Scheduled application and platform software licensing – Honeywell application software upgrade licenses are included at **no additional cost**
- Preferred pricing for upgrade kits and enhancements
- Training Match (a dedicated training fund that allows you to choose the method of training that is most beneficial for your employees)
- Optional TAC support and online documentation access

The Cost of Downtime

Only you know the cost of unplanned outages or downtime to your company in terms of productivity losses that can never be recovered, failure to meet contractual obligations, and missing customer quality expectations. Having the option to move to a more reliable and more performant system can help you to reduce operational risk and downtime.



Source: Vendor Survey of Quality Control System Users, 2007.

Summary

Designed to support Honeywell's Da Vinci™ and MXProLine™ Quality Control Systems for customers in the flat sheet industry, Support Choice for QCS provides fast replacement of existing Windows-based stations with the latest released Honeywell servers and operator stations. You can continue to run your existing applications.

Complete hardware and software migration to the latest application software is strongly recommended. Support Choice for QCS gives you the advantage to upgrade your application software in the most cost effective manner.

Support Choice for QCS can be part of a more inclusive services contract that includes program options to help optimize the process, plus manage and fund your future system migration needs. This customizable service program can also provide solutions for your replacement parts needs. All can be combined under a Lifecycle Management program, aimed at enhancing your long-term asset management.

Contact your local Honeywell representative to find out more about Support Choice for QCS and how it can be a part of your services strategy.

More Information

Learn more about how Honeywell's Lifecycle Services can help you with upgrades and other service needs, visit our website

www.honeywell.com/ps

or contact your Honeywell account manager.

Automation & Control Solutions

Process Solutions

Honeywell

2500 W. Union Hills Dr.

Phoenix, AZ 85027

Tel: +1-602-313-6665 or 877-466-3993

Definitions

SESP – Honeywell's Solution Enhancement Support Program is a suite of service offerings to meet the demands of the process and quality control system industries.

Training Match – a fund offered with Solution Enhancement Support Program that allows you to elect to pay a percentage of the value of your SESP contract, with matching funds from Honeywell, to facilitate your training objectives. Training Match effectively doubles your training investment.

TAC – Technical Assistance Center