





### Types of User

Depending upon which type of user is logged in; information is presented in Web Order Services that is pertinent only for that user. Users include:

- Customers of customer – These users can enter order requests for only those customers assigned to him/her.
- Consignees of customer – These can only see those orders and their items for which the consignee is designated as the ship-to party.
- Sales representatives – These users can enter order requests for only those customers assigned to him/her.
- Administrator – The administrator can approve, activate or deactivate the registered user. Once the user is approved, the administrator assigns the appropriate permissions for the user as well as the entities like customer, consignee and grade spec.

### For More Information

Learn more about how Honeywell's OptiVision software suite can manage customer orders on the move, visit our website [www.honeywellprocess.com/software](http://www.honeywellprocess.com/software) or contact your Honeywell account manager.

### Honeywell Process Solutions

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### Other Functionalities

Extra features of Web Order Services include the following:

- Price inquiry – Customer sales representatives and customers can view pricing information based on their privileges.
- View customer stock – Users can view the stock in warehouses assigned to a customer(s).
- View free stock – View unassigned stock in the warehouse.
- Call-off management with truck loading efficiency and reports – Allows customer/consignee to directly view stock available (their orders or warehouse stock) and accordingly plan shipments and delivery dates.
- Access to order acknowledgement, load manifest information, bill-of-lading, invoices, credit/debit memos.
- E-mail order status – Get the status of the order via e-mails.
- View/print order documents – At any point in time, get access to order documents.
- View/print order reports – Generate and view order reports on demand.
- View/print production reports – Generate and view production reports on demand.
- Administrator supported user management – Allows security and privileges to be assigned.

### How to Start Web Order Services

The Web Order Services application is easy to start up. Simply follow these four steps:

- Register in the system by completing the User Registration form for a particular type of user.
- Obtain user approval from the mill administrator.
- The administrator will set up the entities like customer, consignee, grade spec etc.
- Log in with your user name to create, search and review the orders.

### Support Services

This product comes with worldwide, premium support services through our Benefits Guardianship Program (BGP). BGP is designed to help our customers improve and extend the usage of their software applications and the benefits they deliver, ultimately maintaining and safeguarding their software investment.