

Application Note 51: TrendView recorders Remote Viewing using the Remote Tool Application

Document No: 43-TV-07-51
Revision: Rev.3
Current version: 1 December 2017
Supersedes: 25 January 2017

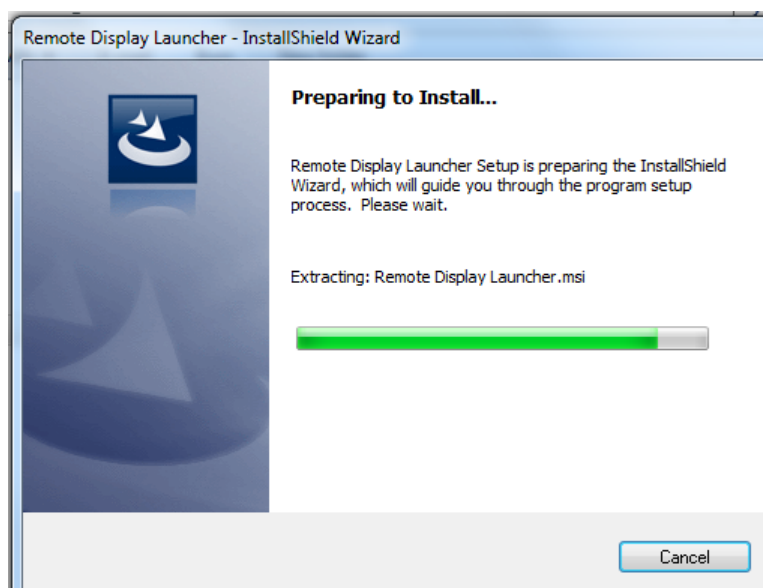
The Remote Viewing tool is a separate PC application that can be installed to view the screens of the Honeywell TrendView recorders via an Ethernet network connection. This tool can be used in place of Internet Explorer to view and control the TrendView recorder screens remotely over the Internet. Passwords would need to be enabled to take control of the recorder and change screens remotely.

PC Requirements:

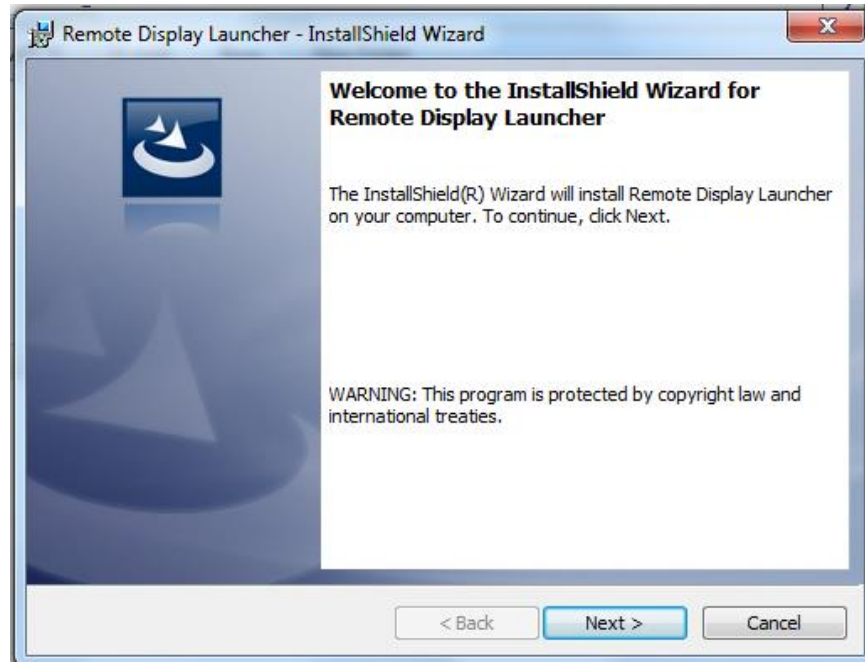
Microsoft PC Operating System software: Windows™ 7 (32 and 64 bit -Professional, Enterprise and Ultimate Edition), Windows Server 2008, Windows 8, Windows Server 2012 and Windows 10.

Installation:

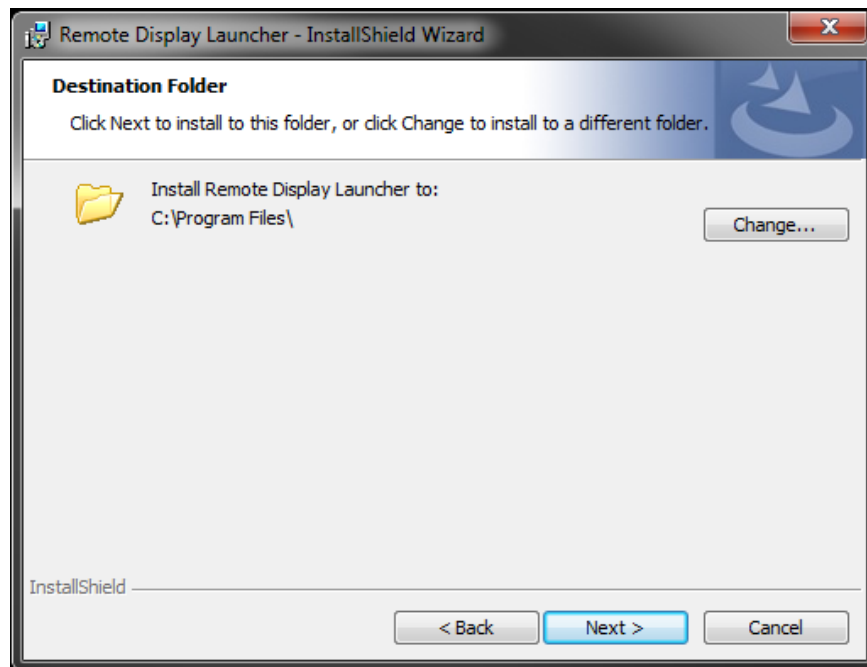
Locate the Remote Tool Software file on your PC to begin the installation process. After starting the install process, you will be taken through the installation process and will need to follow the prompts from the Install Shield Wizard shown below to complete the installation of the software.



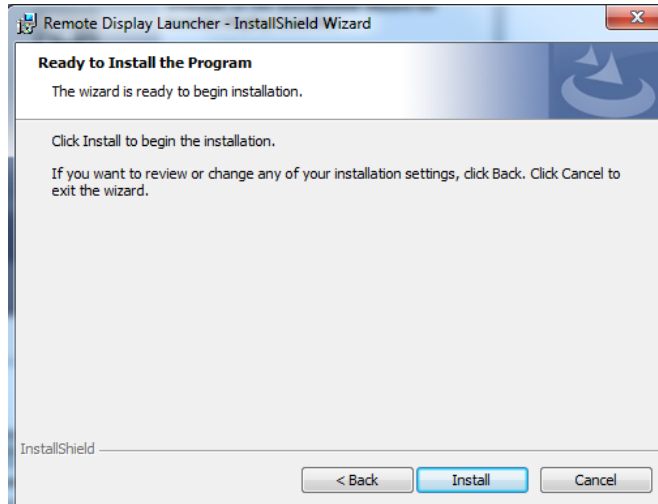
To continue the install process, click Next as shown below.



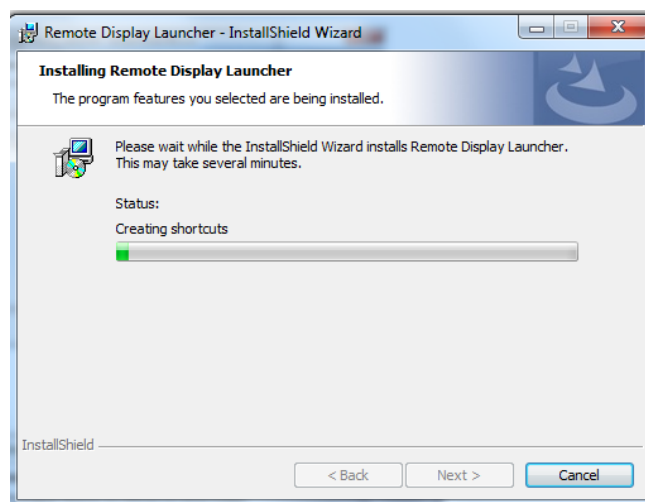
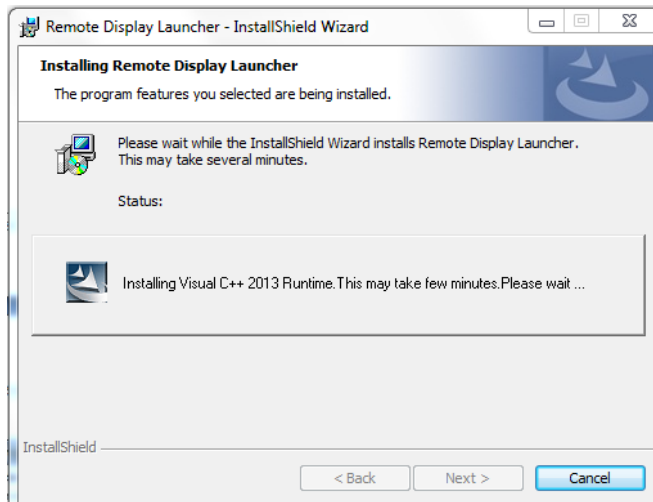
Determine the Destination Folder for the program, click Change to select a different folder or Click Next to use the default folder.



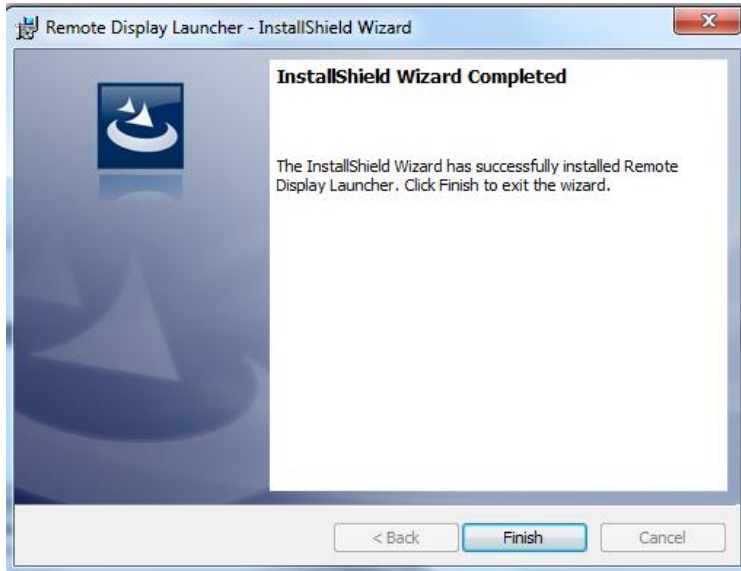
It is now ready to Install, click Install to proceed.



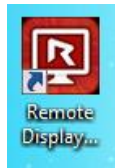
This will start the installation process, please wait while it proceeds through the process.



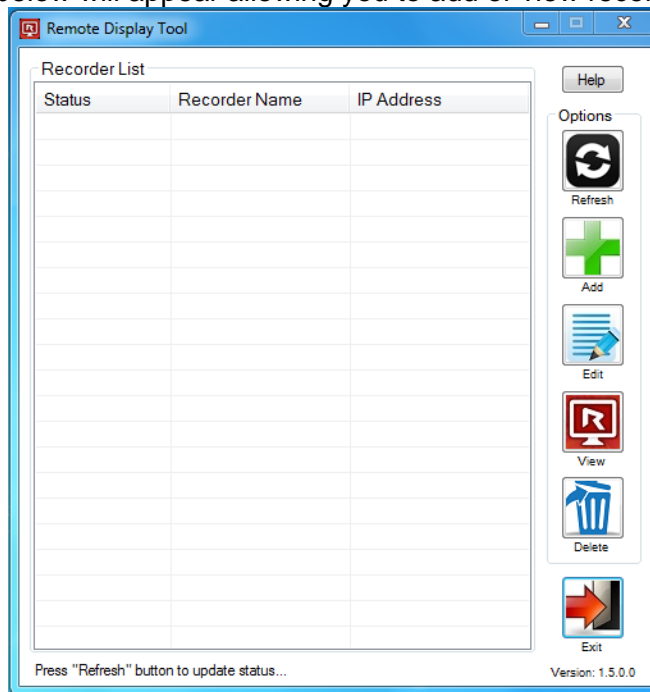
Once the installation process is completed the Install Wizard will display the screen shown below to indicate completion of the installation. Click Finish to complete the installation process.



To launch the Remote Viewing Tool double click on the icon shown here and can be found on the PC Desktop.



The screen shown below will appear allowing you to add or view recorders in the list.



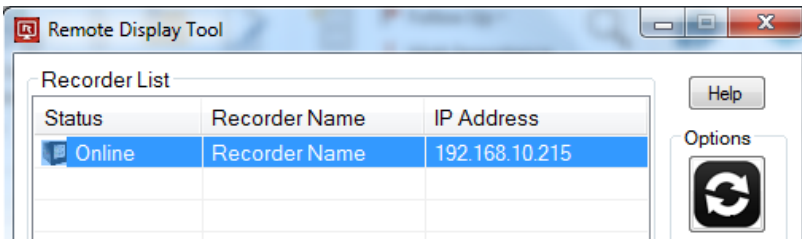
If the recorder is Online/connected to the network then the status would be online, otherwise it will show as Offline.

If the recorder's IP already exists in the list, then the following notification would be displayed.



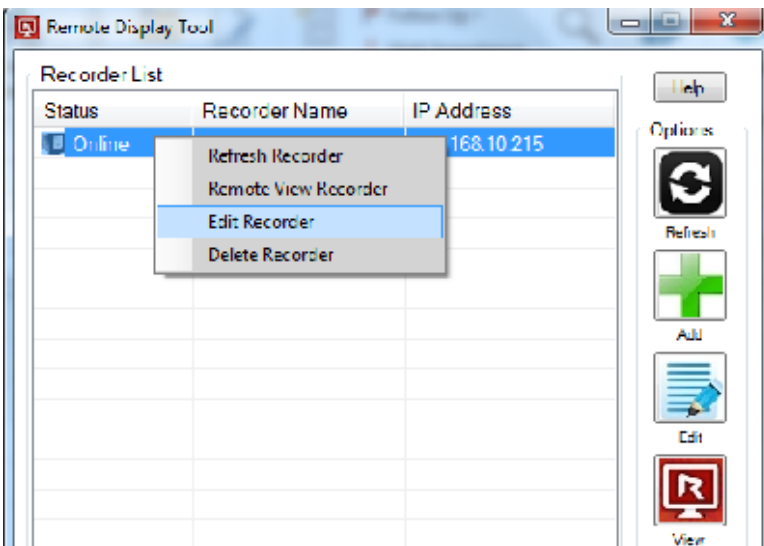
Edit a Recorder

To edit a recorder, select a recorder from the recorder list.

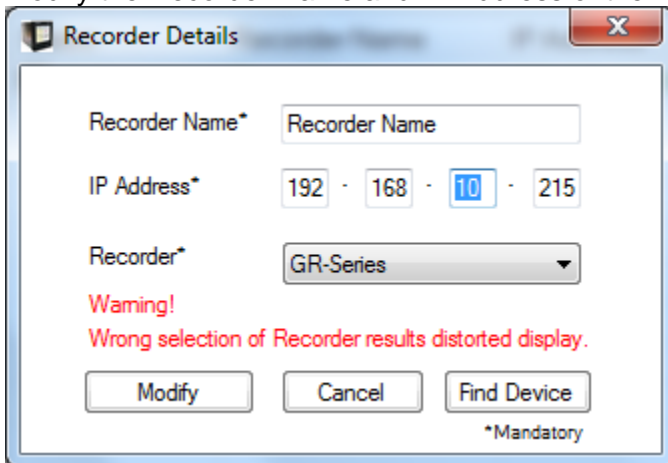


Click on the Edit Button on the Remote Display Tool.

or by right clicking the mouse button attached to the PC



Modify the Recorder Name and IP Address of the Recorder accordingly.



Press the Modify button to update the details.

If the recorder's IP already exists in the list, then the following notification will be displayed.

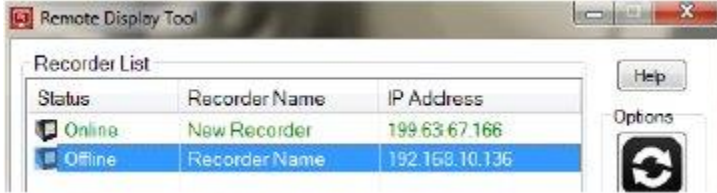


To edit the details a recorder needs to be selected; otherwise a notification will be displayed to the user.



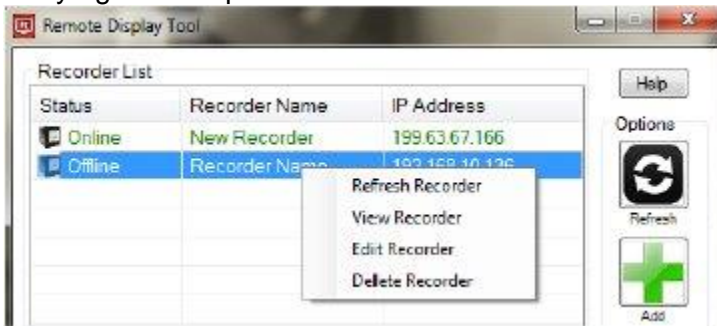
Delete a Recorder

To delete a recorder, select a recorder.

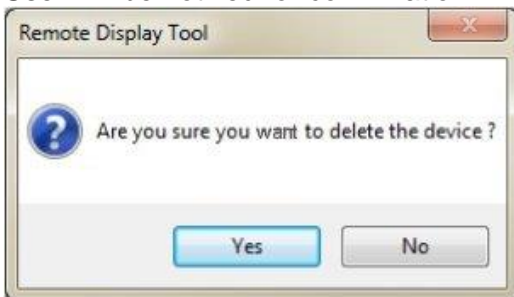


Click on the Delete Button on the Remote Display Tool.

Or by right click option.



User will be notified for confirmation.



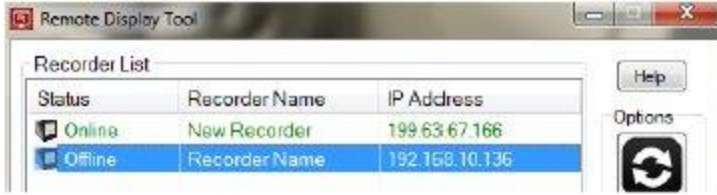
The recorder will be deleted when Yes is pressed.

A recorder needs to be selected to delete; otherwise a notification will be displayed to the user.



View a Recorder

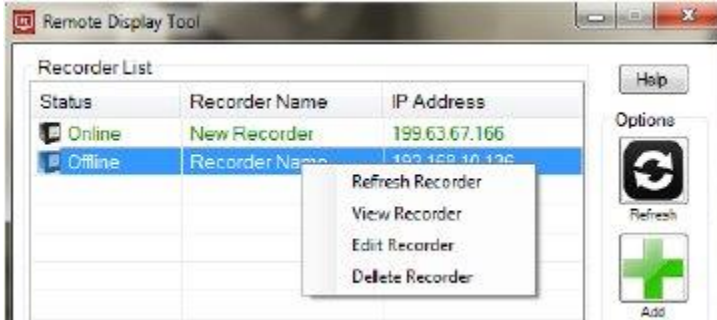
To view a recorder, select a recorder.



Click on the View Button on the Remote Display Tool.

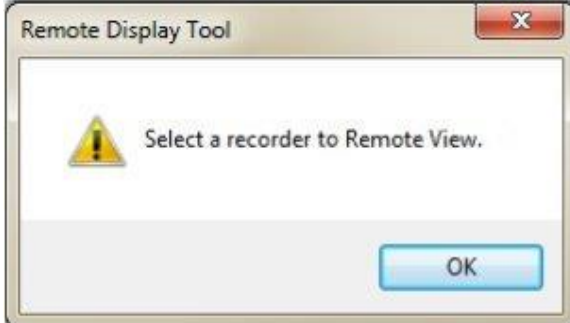


Or by right clicking the mouse button attached to the PC.

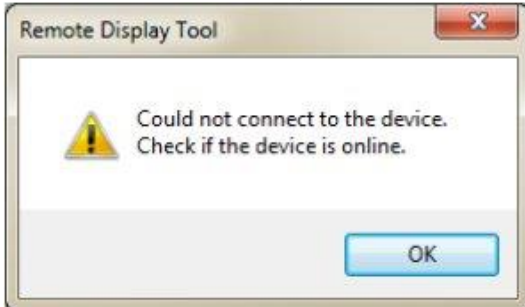


Or Double click on the recorder in the list.

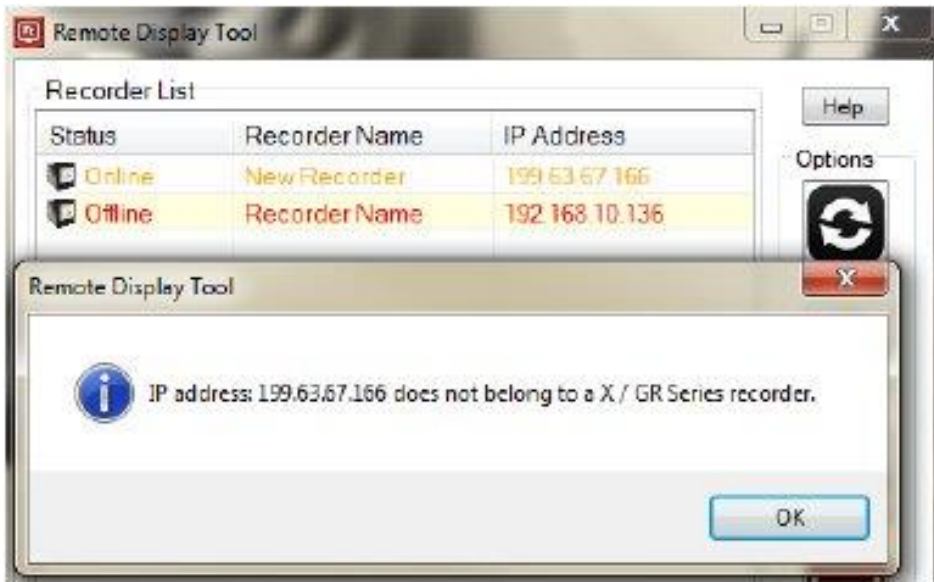
A recorder needs to be selected to view; else a notification will be displayed to the user.



If the recorder is Offline; the user will be notified.



If the details do not belong to a recorder and it's a different device then the user will be notified, and the device details are updated in Orange in the recorder list.

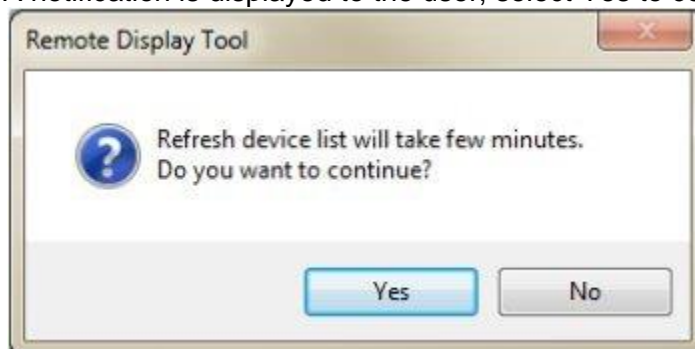


Refresh the Recorder List

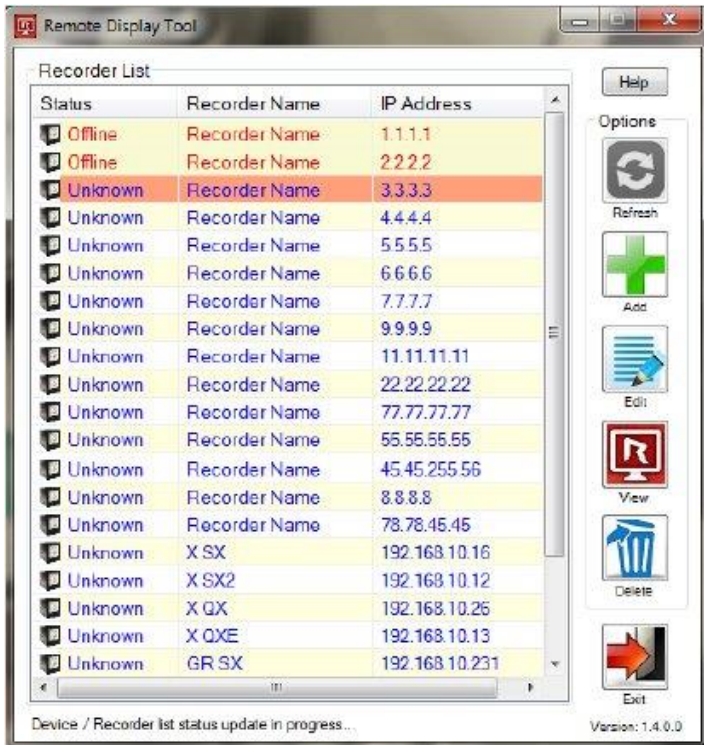
Click on the Refresh button to update the recorder status.



The Refresh button will update the online/offline status of the recorders in the list. A notification is displayed to the user, select Yes to continue with the refresh operation.



Recorder status will be updated accordingly and the Refresh button will be disabled at this time.



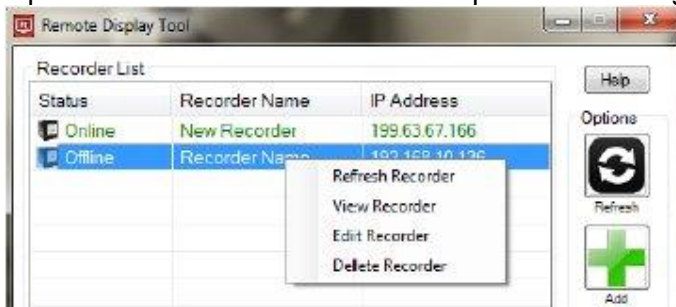
Status on the Remote Display Tool will be changed accordingly as shown in the above screen.

Auto Refresh

Recorder list will be auto refreshed for the status once in 15 minutes. Status on the Remote Display Tool will be changed accordingly.

Refresh a Recorder

A particular recorder status can be updated with a right-click on the list.



Exit the Application



Click the Exit button to exit the application

Or click the X button in the title bar of the Remote Display Tool.



Sales and Service

For application assistance, current specifications, ordering, pricing, and name of the nearest Authorized Distributor, contact one of the offices below.

ASIA PACIFIC

Honeywell Process Solutions,
Phone: + 800 12026455 or
+44 (0) 1202645583
(TAC) hfs-tac-support@honeywell.com

Australia

Honeywell Limited
Phone: +(61) 7-3846 1255
FAX: +(61) 7-3840 6481
Toll Free 1300-36-39-36
Toll Free Fax:
1300-36-04-70

China – PRC - Shanghai

Honeywell China Inc.
Phone: (86-21) 5257-4568
Fax: (86-21) 6237-2826

Singapore

Honeywell Pte Ltd.
Phone: +(65) 6580 3278
Fax: +(65) 6445-3033

South Korea

Honeywell Korea Co Ltd
Phone: +(822) 799 6114
Fax: +(822) 792 9015

EMEA

Honeywell Process Solutions,
Phone: + 800 12026455 or
+44 (0) 1202645583

Email: (Sales)

FP-Sales-Apps@Honeywell.com

or

(TAC)

hfs-tac-support@honeywell.com

AMERICAS

Honeywell Process Solutions,
Phone: (TAC) (800) 423-9883
or (215) 641-3610
(Sales) 1-800-343-0228

Email: (Sales)

FP-Sales-Apps@Honeywell.com

or

(TAC)

hfs-tac-support@honeywell.com

For more information
To learn more about Paperless Recorders,
visit www.honeywellprocess.com
Or contact your Honeywell Account Manager

Process Solutions

Honeywell
1250 W Sam Houston Pkwy S
Houston, TX 77042

Honeywell Control Systems Ltd
Honeywell House, Skimped Hill Lane
Bracknell, England, RG12 1EB

Shanghai City Centre, 100 Jungi Road
Shanghai, China 20061



www.honeywellprocess.com

43-TV-07-51, Rev.3
December 2017

©2017 Honeywell International Inc.