

# TrendView Firmware Upgrade Instruction Sheet

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## GR Series and X-Series Recorders

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### Firmware Upgrade Procedure

The Firmware Upgrade button allows new versions of the recorder firmware to be loaded into the recorder via a USB key or a Compact Flash card (X-Series) or SD (GR-Series). The file type required to upgrade the Firmware has the file extension .xsu.

1. The downloaded file will appear as FW.zip, this is a zip file.
2. Unzip the file to access the .xsu file.
3. Copy the .xsu to a USB or Compact Flash card (X-Series) or SD (GR-Series). Please ensure only one version of the .xsu file is held on your USB or Compact Flash card (X-Series) or SD (GR-Series). The .xsu file must be in the root directory (top level). Do not put this file into a sub directory or folder.
4. When the download to your external media is complete, go to your recorder and insert the USB key or Compact Flash card (X-Series) or SD (GR-Series).
5. From the recorder's Main Menu follow this file path:  
*(Configure > Setup > Edit Setup > General > Factory > FW Upgrade).*
6. Select the FW Upgrade button from the factory menu and the recorder will start to scan and check the files on the external media. When the correct file is located the Firmware Installation dialog will appear. Press the Upgrade button and any later version files on the external media are copied into the recorder.

The recorder will perform the automatic update procedure. The screen will turn blue with an animated progress bar indicating the update is in progress. The upgrade process will take up to 8 minutes.

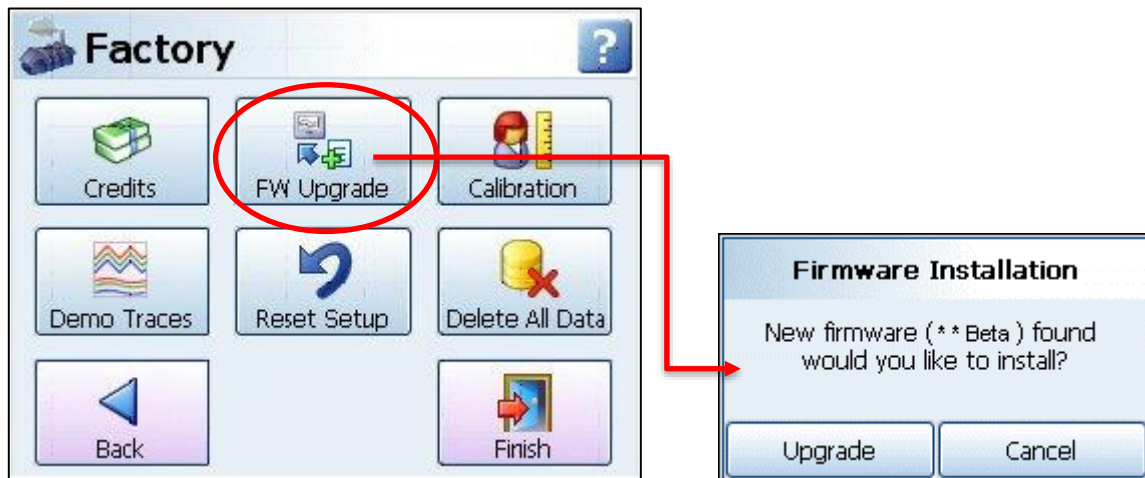


### **ATTENTION**

**DO NOT REMOVE MEDIA OR POWER OFF UNTIL THE UPGRADE IS COMPLETE.**

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File path from the Main Menu: Configure > Setup > Edit Setup > General > Factory > FW Upgrade



If there is no external media fitted or the file is corrupt a Firmware Installation dialog will appear. If this occurs check the file is the correct format (.xsu). Secondly download the file to another Compact flash card (X-Series) or SD (GR-Series) or USB key.

