

**Operational Insight
R362.1
Software Change Notice**

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
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Symbol Definitions

The following table lists those symbols used in this document to denote certain conditions.

Symbol	Definition
	ATTENTION: Identifies information that requires special consideration.
	TIP: Identifies advice or hints for the user, often in terms of performing a task.
	REFERENCE -EXTERNAL: Identifies an additional source of information outside of the bookset.
	REFERENCE - INTERNAL: Identifies an additional source of information within the bookset.
CAUTION	Indicates a situation which, if not avoided, may result in equipment or work (data) on the system being damaged or lost, or may result in the inability to properly operate the process.
	CAUTION: Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices. CAUTION symbol on the equipment refers the user to the product manual for additional information. The symbol appears next to required information in the manual.
	WARNING: Indicates a potentially hazardous situation, which, if not avoided, could result in serious injury or death. WARNING symbol on the equipment refers the user to the product manual for additional information. The symbol appears next to required information in the manual.
	WARNING, Risk of electrical shock: Potential shock hazard where HAZARDOUS LIVE voltages greater than 30 Vrms, 42.4 Vpeak, or 60 VDC may be accessible.
	ESD HAZARD: Danger of an electro-static discharge to which equipment may be sensitive. Observe precautions for handling electrostatic sensitive devices.
	Protective Earth (PE) terminal: Provided for connection of the protective earth (green or green/yellow) supply system conductor.

Symbol	Definition
	<p>Functional earth terminal: Used for non-safety purposes such as noise immunity improvement. NOTE: This connection shall be bonded to Protective Earth at the source of supply in accordance with national local electrical code requirements.</p>
	<p>Earth Ground: Functional earth connection. NOTE: This connection shall be bonded to Protective Earth at the source of supply in accordance with national and local electrical code requirements.</p>
	<p>Chassis Ground: Identifies a connection to the chassis or frame of the equipment shall be bonded to Protective Earth at the source of supply in accordance with national and local electrical code requirements.</p>

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1 Introduction

1.1 About Operational Insight

Operational Insight is a web-based application that provides data access seamlessly from corporate databases, historical process data, and real-time process data as if it were from a single database. Operational Insight provides tools to view and analyze the data, which can be presented in fully configurable displays, such as charts, trends, process graphics, and reports.

1.2 About this Document

This Software Change Notice provides an overview of the new features, changes, and known issues for this release of Operational Insight.

1.3 Technical Assistance

Honeywell's Product Support Specialists are trained service professionals committed to providing the highest quality technical support. Honeywell's Product Support service provides the following:

- Help with product issues involving operation and functionality.
- Problem isolation and identification.
- Problem resolution and workarounds.
- Error message analysis and resolution.
- Up-to-date information on current releases, product compatibility, restrictions, enhancements, and fixes.
- Unlimited access to Honeywell's online Product Knowledge Base

1.3.1 Support and other contacts

Customer Care Center Listing

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2 Contents of Release

Table 1 Operational Insight

Product
Operational Insight R362.1 Software and Documentation
Operational Insight R362.1 Software Change Notice (SCN)

3 Getting Started

The upgrade procedure has been updated. Review the chapter “Upgrading from Previous Versions of Operational Insight” in the Operational Insight Installation Guide before beginning an upgrade to version R362.1.

4 Release Overview

This is a full release for new installations and for upgrades for those systems already using Operational Insight versions OIR360.1 or later.

4.1 New Features

This release contains the following enhancements:

- Operational Insight is validated for Java 1.8 update 51.
- While upgrading from previous versions of Operational Insight to R362.1, A standalone utility "Tag Information Update" tool has been provided to update the tag names and data source names of Native drivers by configuring through OPC drivers.
- Operational Insight Password Manager tool is added to update the default passwords of all the users which are created by Operational Insight installer

4.2 Support Policy for Native drivers

Operational Insight R362.1 has changed its support for third-party data historians:

- All upgrades of existing Operational Insight installations to R362.1, cannot continue to use PI, IP21 and eDNA native drivers which were available in previous releases of Operational Insight. They are no longer supported and installed.
- If you want to connect to native historians, then you should use OPC driver in Operational Insight R362.1.

4.3 Unsupported Items

- Operational Insight R362.1 will no longer support Windows Server 2003

5 Software/Hardware/Firmware Compatibility

For software and hardware requirements and compatible versions, see the *Operational Insight Installation Guide*.

6 Problems Resolved

This section provides an overview of the problems resolved in this release.

6.1 Operational Insight

	Description of Problem Solved	ID(s)
1	OI fails to upgrade from 360.1 when Korean language pack is installed.	CM00140904
2	NetObjects installation dialog not excepting sa password having punctuation characters	CM00122433

3	Issue with not being able to "Save As" imported NetDraw graphic	CM00141775
4	Net Schedule reports are not working when Operational Insight is configured to run on non-default port (RQUP #2015-001280).	CM00151098
5	Changes at the parent node should be applied to child nodes in NetObject Object Hierarchy Designer.	CM00153318
6	NetTrend - No message is shown to user if user enters start date that is greater than end date	CM00130962
7	Back button should be disabled when start date is equal to the minimum value available in calendar	CM00130963
8	Profile Tree- "Refresh" on profile tree removes profiles added through "View available Profiles" option	CM00130964
9	URL is showing localhost instead of IP address in the AM reports	CM00159056

7 Installation and Migration

For a list of prerequisites as well as installation and upgrade instructions, see the *Operational Insight Installation Guide*.

8 Un-Install Instructions

For un-install instructions, see the *Operational Insight Installation Guide*

9 Known Issues

Based on information and data available to us to date, this section describes some currently identified issues related to this release.

9.1 Operational Insight

	Description	Workaround	ID(s)
1	If Client and server are in different time zone, NetOffice uses servers time zone information to display data	Server and Client should be in same timezone	CM00115513
2	NetTrend shows blank screen on some system hardware.	Change the color depth from 32-bit to 16-bit	CM00115972
3	Java security dialog will prompt once for each and every Java applet when it is loaded.	User has to check the check box (" <i>Do not show this again for this app and web site</i> ") to avoid security prompt from reappearing when the same page / component again. Click Allow button to successfully open the page	CM00121072
5	NetSchedule generate exception report as " <i>Illegal operation attempted on a registry key that has been marked for deletion</i> ".	Follow the instruction as mentioned below for the fix: <ul style="list-style-type: none"> i. Logon to the application server as an administrator ii. Launch the group policy editor (click "Start - Run" then type "gpedit.msc") iii. Navigate "Computer Configuration -> Administrative Templates -> System-> UserProfiles" iv. Double-click on "Do not forcefully unload the user registry at user logoff" v. Change the setting from "Not Configured" to "Enabled". vi. Reboot the application server (to ensure that the change has been registered). 	CM00126898